



**Position Title:** Aboriginal Homeless Outreach Worker  
**Reports to:** Louise Sallai, Urgent Response Manager  
**Classification:** Part-time employment – 30 hours per week.  
**Schedule:** Fixed days, some evenings and weekends  
**Rate:** Dependent on experience  
**Location:** Surrey

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The Fraser Region Aboriginal Friendship Centre Association is a non-profit organization that provides a diverse range of culturally safe and supportive services to Aboriginal people in Surrey and the Fraser Valley including women, children, and families impacted by violence and abuse. The Friendship Centre works from a decolonizing perspective, and as such, works to strengthen family bonds between generations and within the family.

### **JOB SUMMARY**

Working within the context of a client centered care approach and the vision/values of the FRAFCA, the Aboriginal Homeless Outreach worker will:

- Provide client support to our urban Indigenous community
- Complete intakes, referrals and use the HiFiS data base and VAT tool.
- Provide supports to help clients in obtaining their basic needs such as shelter, recovery homes, transition homes, assistance with medical appointments, housing, employment and personal development
- Conduct street outreach on a regular basis to inform the community of FRAFCA's programs and services
- Provide cultural supports and services to assist in healing for individuals, families, and our urban Indigenous community
- Have a solid understanding of the historical and current effects of:
  - Colonization
  - intergenerational and direct effects of residential schools
  - homelessness
- Actively participate in FRAFCA events, such as but not limited to: cultural workshops/youth night, outreach events, NIPD, and homeless counts. This can include evenings and weekends.
- Willingness to participant in OH&S committee for a term certain period

### **QUALIFICATIONS**

- College Certificate or Diploma in Social Services or relevant equivalent
- Minimum 1 years' experience in with vulnerable individuals or families or a combination of relevant education and experience
- Previous experience working with the urban Indigenous community
- Must have a broad-based knowledge of the family and social issues that urban Indigenous people face today, including the inter-generational impact of the residential school system on Indigenous families and communities

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- Must possess some knowledge of Aboriginal culture and traditions
- Current First Aid training
- Must demonstrate a good working knowledge of community resources in Surrey and surrounding communities, particularly Indigenous-specific resources
- Must have strong written and oral communication skills, including the ability to compile accurate records and prepare reports
- Must have a personal support system and self care plan in place

#### **KNOWLEDGE, SKILLS, AND ABILITIES**

- Sound understanding of available housing, income support and related agency/government assistant programs in Surrey community.
- Demonstrated ability to perform proactive community outreach activities.
- Excellent interpersonal communication skills to connect with individuals, funded agencies, and other stakeholders to meet reporting requirements and standards. Able to establish and maintain effective working relationships with coworkers, clients and community agencies.
- Able to exercise discretion, compassion, and empathy, and maintain confidentiality.
- Able to work independently and utilize sound judgement to perform all assigned duties with minimal supervision.
- Results focused to meet high standards of performance, able to monitor progress towards goals and adjust plans as required.
- Ability to build organizational trust in his or her own professionalism, integrity, and expertise.
- A confident self-starter, able to meet challenges, and to overcome obstacles.
- Experience working independently in a fast-paced environment with competing demands and tight timelines.
- Knowledge and understanding of Indigenous cultures and traditions and ability to work with culturally diverse people. Familiarity with First nation, Metis and Inuit communities in Surrey and surrounding area, and issues and challenges facing those choosing to move to urban centres, is an asset.
- Knowledge of Microsoft Office software database programs.
- Must pass criminal record check including vulnerable sector clearance.

**CLOSING DATE:** Open until suitable candidate is found.

**APPLICATION PROCEDURE:** Please send your **(1) resume** and **(2) cover letter** by fax, hand delivery, or email marked attention, Annette Christopher at: [hiring@fracca.org](mailto:hiring@fracca.org)

**Other Instructions:** Please CLEARLY Identify the position code **AHOP2019** in the header of your email; fax, and COVER LETTER.

We thank all that apply, but only those selected for interview will be contacted.

*\*\*\*\*\*Pursuant to S. 41 of the BC Human Rights Code, preference may be given to Aboriginal Applicants.*

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